



TruNorthern Times

SERVING YOU SINCE 1972

TRUNORTHERN FCU NEWSLETTER

Business of the Year	Page 1
Team Updates	Page 2
New Products	Page 2
Q4 Donations	Page 3

HOLIDAY SCHEDULE

January 1, 2024

New Year's Day - Closed

January 15, 2024

MLK Jr Day - Closed

February 19, 2024

Presidents Day - Closed

March 29, 2024

Good Friday - Closed

March 30, 2024

Easter (*observed*) - Closed

WORKVERSARIES

Breanna D.	1 Year
Traci M.	19 Years

BUSINESS OF THE YEAR

TruNorthern was honored to accept the Business of the year award from the Malone Chamber of Commerce this quarter. Since our establishment in 1972, TruNorthern has stood by the credit union motto "people helping people" and will continue to do so for it's community. We are proud to share this award with the community that has supported us over the last 51 years!



DIRECTOR OF THE YEAR



TruNorthern is proud to recognize Marketing Supervisor, Jayne Tracy, for being named Director of the Year by the Malone Chamber of Commerce for her work in our community.

Congratulations Jayne on this amazing achievement!

Happy New Year
From your hometown credit union!



Welcome to the Team!

Welcome to Nicole G., one of the newest members of our frontline team! Nicole joins the teller line with Notary Certifications, as well as experience working in a financial institution. Be sure to wish Nicole a warm welcome to the TruNorthern team!



Nicole G.
Member Service
Representative



Andrew R.
Loan Officer

Welcome Andrew R., the newest member of our lending department! Andrew is an avid camper who boards the TruNorthern team with a master's in mathematics, as well as experience working in finance. Be sure to welcome Andrew to the team next time you stop in!

Welcome to Alex B. a Malone native with an associate degree in criminal justice, and six years of experience working in customer service. Next time you find yourself at the Malone branch, be sure to welcome Alex to the team!



Alex B.
Member Service
Representative



Tori G.
Member Service
Representative

Welcome to Tori G., the newest addition to our Brushton team! Tori is a Franklin County local with experience working in the community. Be sure to wish Tori a very warm welcome to the TruNorthern team!

NOTICE

TruNorthern Federal Credit Union is updating the fee schedule as of March 1st, 2024. For more information please call and speak with a member of our staff at (518) 483-8668.

DEBT CONSOLIDATION LOAN

Debt can be overwhelming, but it doesn't have to be. Take control of your debt and improve your financial situation all while building your credit score for when you need to borrow. Debt consolidation loans are unsecured loans that are used to pay off credit card debts and collection accounts by combining all applicable debts into one individual loan, thus creating a single debt to pay off. Speak with a loan officer at (518) 483-8668 for more information!

Internal Promotion

CONGRATULATIONS, CHANTAL!

On January 1, Chantal made the transition from Lending Manager to **Vice President of Lending!** Chantal has greatly contributed to the credit union by developing several new lending products, spearheading numerous projects, and has helped elevate the credit union's lending department. Chantal obtained her Bachelors of Science Degree in Accounting from SUNY Plattsburgh and has amassed more than 15 years' experience in finance, lending, and management. As part of Senior Management, Chantal will dedicate and contribute her expertise to further develop lending, collection, and auditing strategies to enhance the growth, efficiency, and impact of the Credit Union in the markets we serve. Please join us in congratulating her on this achievement!



Q4 Donation Highlights!

Brushton - Moira CSD

In fourth quarter, TruNorthern made a \$2,500.00 Donation to Brushton - Moira Central School District in support of the district's efforts to educate the youth throughout our communities.



Holiday Helpers

This holiday season, TruNorthern had the opportunity to be a drop station for Holiday Helpers of Franklin County, on top of making a \$1,000 donation! TruNorthern staff and volunteers also contributed \$931 towards the cause.



Malone Call Firemen

Your hometown credit union made a \$1,000 donation to the Malone Call Firemen to go towards the purchase of a new Holmatro mini cutter. This mini cutters are used during motor vehicle accidents where they have limited access to small spaces.



Malone Figure Skating Club

Your hometown credit union funded \$500 to the club, which caters to Malone, Brushton, Chateaugay, and beyond to teach children ages three and up how to ice skate, as well as prepare young athletes for competitions.



CONTACT US!

Phone 518-483-8668

Fax 518-483-8808

Audio Response System

1-800-445-0309

www.trunorthernfcu.org

CONNECT WITH US



MALONE

494 East Main St. Malone

Hours:

Monday - Friday

Lobby 8:00 a.m. to 4:30 p.m.

Drive Thru 8 a.m. to 5:00 p.m.

Saturday (Drive-Thru only)

8:30 a.m. to 12:00 p.m.

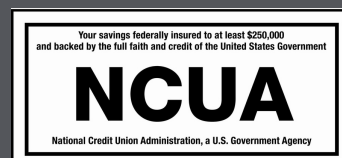
BRUSHTON

1274 Washington St. Brushton

Hours:

Monday - Friday

Lobby 8:30 a.m. to 4:00 p.m.



Your hometown credit union donated \$9,413.68 in quarter 4!